B:Music

**Head of Food and Beverage c. £40k**

*B:Music’s mission is to inspire a love of live music, through performance, participation and learning.*

B:Music Ltd is the music charity responsible for Symphony Hall and Town Hall, two iconic venues in the heart of Birmingham. Each year, these venues welcome over half a million people to around 800 concerts and events.

We are now seeking a highly skilled and motivated individual to lead our food and beverage operation. Based at Symphony Hall, this is a rare opportunity to join us at one of the most exciting times in the organisation’s development. Capacity audiences are returning to live music, we have just completed a major extension to Symphony Hall’s bars and public spaces, and we have introduced a food offer at Symphony Hall for the first time. Already serving pre-concert dinner, this new Café Bar operation will extend to all day opening in the new year, supported by a major PR campaign.

You will be responsible for the overall P&L for the F&B operation, delivering the required margins and working towards a seven-figure turnover. You will lead on Health and Safety, staff training, purchasing and you will demonstrate and set the highest standards of customer service.

To succeed in this role, you will require significant experience in managing a food and beverage operation and a track record of delivering to set targets. You will be required to lead from the front as part of the Duty Management team, as well as possessing excellent back-office skills, strategic vision, and the ability to think creatively. You will need a good knowledge of food and drink trends and the ability to implement these in the unique concert hall environment. Above all you will need to share a passion for live music and understand how food and drink plays an important part in our customer experience and supports our work as a music charity.

If you would like an informal discussion about this role prior to applying please contact [sarah.coward@bmusic.co.uk](mailto:sarah.coward@bmusic.co.uk) who will arrange a conversation with the B:Music CEO

Applications are via the B:Music website only. Applications by CV only will not be accepted.